

CORPORATE SOCIAL RESPONSIBILITY

Policy brief & purpose

Our Corporate Social Responsibility (CSR) company policy recognises the importance of our role in managing social, economic and environmental issues. The policy aims to engage with key customers, employees, business partners, suppliers and the local communities in which we operate to promote the values we care about.

Business ethics

We'll always conduct business with integrity and respect to human rights. We'll promote:

- A positive, 'can-do', customer-focused level of service
- A high standard of support and service to our customers
- A partnership approach to our suppliers and business professional advisors
- Anti-bribery and anti-corruption practices

Protecting the environment

Cardwave recognizes the need to protect the natural environment. We will also;

- Seek to minimise water, energy and paper usage
- Seek to recycle our business waste
- Incorporate environmental considerations into procurement decisions

Protecting people

We'll ensure that we:

- Don't risk the health and safety of our employees and community
- Provide a safe and secure workplace which is conducive to the physical and mental health, and welfare of our employees
- Support diversity and inclusion
- Support employees with learning and development opportunities to help them reach their potential

Donations and aid

Our company may preserve a budget to make monetary donations. These donations will aim to:

- Support the education of children
- Support community events
- Support those in need

Volunteering

Our company will encourage its employees to volunteer. They can volunteer through programs organized internally or externally. Our company may sponsor volunteering events from other organizations.

Preserving the environment

Apart from our legal obligations, Cardwave will proactively protect the environment. Examples of relevant activities include:

- Recycling
- Conserving energy
- Using environmentally-friendly technologies
- Using our carbon offset to support local projects that protect and conserve our environment

Learning

We will actively invest in training and helping our employees become the best they want to be.

Cardwave is actively promoting our identity as a socially aware and responsible business. Management must communicate this policy on all levels. Managers are also responsible for resolving any CSR issues.

Related documents

- Environmental policy
- Equality policy
- Slavery and human trafficking statement
- Whistleblowing policy
- Staff handbook
 - Equal opportunity
 - Bullying and harassment
 - Anti-bribery